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HOW TO BECOME A RETURNING USER

- From the business's payment portal click on **Create Account**
- On the user registration page complete the required fields (outlined in red)
- Click on Register
- A confirmation message will appear
- You will receive an email from EPSCustomerSupport@JackHenry.com with a temporary password

Returning Users:

[Forgot username or password?](#)

[Create Account](#)

Returning Users:

[Forgot username or password?](#)

Current Password:

New Password:

Confirm Password:

Username:

First Name:

Last Name:

Secret Question:

Secret Answer:

Confirm Secret Answer:

- Type in the username with the temporary password
- Click Login
- You will be prompted to change the password
Password requirements:
 - At least 8 characters long
 - Contains upper and lower case characters
 - At least one symbol, and it cannot contain your username
- Click Reset
- You will receive another confirmation message stating "Your password has been reset. Please login with your new password."
- Click OK
- Enter the username and the password you created
- Click Login
- Add your preferred payment information to your profile before submitting a payment.

Welcome, Alpine Bank [Logout](#)

Scheduled Transactions

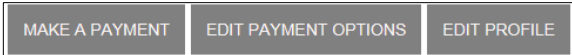
Next Payment Date	Amount	Location
No records found		

Transaction History

Transaction	Amount	Payment Type	Status	Location	Description
No records found					



CREATE A RECURRING PAYMENT – for Returning Users only



- Once logged into your Returning User profile, click on "Make A Payment"
- Complete the required fields. Choose the Account you wish to pay from in the dropdown.
Note: If your account is not saved under your profile, click on "Add Payment Option". Fill in the required fields, then click "Add Payment".
- Select the Payment Date.
- Click on the dropdown, "Click here if you would like to make this a recurring payment".

Pay/Donate this amount:

Make Payment/Donation to: Remember this selection

Pay From Account:

Payment Date:

+ Add Payment Option

Same as profile

Payment Type:

Account Type:

Name On Account:

Routing Number:

Account Number:

Account Nick Name:

Address:

City:

State/Region:

Zip:

Country:

Frequency:

Payment Day:

Start Date:

Of Payments:

Next Payment Date:

Infinite Payment:

Include a Single Payment Now:

Please click continue, you will be able to review your payment before submitting.

- Select the Frequency of the payment (i.e. Once a Month, or Once a Year)
- Payment Date: Select the day of the month to submit the payment(s)
- Start Date: Select the date you wish to start the recurring payment(s)
- Check Boxes:
 - Infinite Payment: choosing this option is not recommended
 - Include a Single Payment Now: selecting this check box will process a single payment, and will schedule a recurring payment. If you only want to set up recurring payments, uncheck the box for "Include a Single Payment Now".
- Click Continue
- After reviewing the Authorization Agreement, click "Agree and Submit", or click "Cancel" to cancel the payment the payment
- You will receive a Transaction Receipt and a copy of the Authorization Agreement
- Save or Print the Receipt
- Click Close

Amount: \$0.01

Make Payment/Donation to: Location 1

From Account: Checking: XXXXXX2345

Authorization Agreement:

I, **Alpine Bank Test**, authorize **Alpine Bank-Non Live Demo Account** to electronically debit my account for the amount indicated above.

I agree to have sufficient funds in my account for the transaction above, and understand that my financial institution may assess fees if there are insufficient funds in my account. I acknowledge that it will not be the responsibility of **Alpine Bank-Non Live Demo Account** to pay any transaction fees that may be assessed by my financial institution.

In the case of a returned transaction, I authorize the resubmission of the entry and, as applicable, an additional debit of the above account up to the state maximum return fee amount.

My entry of the information above and the acceptance of this agreement shall be my signature to execute this transaction.

The acceptance of this agreement may be revoked, prior to the processing of this transaction, by contacting us at 870-284-2787.

Transaction Receipt

Amount: \$0.01

Make Payment/Donation to: Location 1

Account #: Checking: XXXXXX2345

Transaction Date: 4/18/2018

Authorization Agreement:

I, **Alpine Bank Test**, authorize **Alpine Bank-Non Live Demo Account** to electronically debit my account for the amount indicated above.

I agree to have sufficient funds in my account for the transaction above, and understand that my financial institution may assess fees if there are insufficient funds in my account. I acknowledge that it will not be the responsibility of **Alpine Bank-Non Live Demo Account** to pay any transaction fees that may be assessed by my financial institution.

In the case of a returned transaction, I authorize the resubmission of the entry and, as applicable, an additional debit of the above account up to the state maximum return fee amount.

My entry of the information above and the acceptance of this agreement shall be my signature to execute this transaction.

The acceptance of this agreement may be revoked, prior to the processing of this transaction, by contacting us at 870-284-2787.



EDIT RECURRING PAYMENTS

1. Log into the payment portal using your Username and password.
2. Click on the "Enabled" button under Scheduled Transactions.
3. On the dropdown screen you may edit the Amount, Frequency, # Of Payments, Payment Date, and Account.
4. Once you've made your changes, click "Submit".

Note: You may **Delete** the recurring payment by checking the box "Delete Payment", then click "Submit". To disable the recurring payment, uncheck the "Enabled" box, then click "Submit".

Scheduled Transactions			
Next Payment Date	Amount	Location	
In 4 Days	\$0.01	Location 1	Enabled
Next Payment Date	Amount	Location	
	\$0.01	Location 1	Disabled

Amount:	<input type="text" value="\$0.01"/>	Make Payment/Donation to:	<input type="text" value="Location 1"/>	Select Account:	<input type="text" value="Checking: XXXXXX"/>
Frequency:	<input type="text" value="Once a Month"/>	Payment Day:	<input type="text" value="Last Day"/>	Start Date:	<input type="text" value="3/31/2018"/>
# Of Payments:	<input type="text" value="12"/>	# Payments Made:	<input type="text" value="0"/>	Next Recurrence:	<input type="text" value="3/31/2018"/>
<input type="checkbox"/> Infinite Payment		<input checked="" type="checkbox"/> Enabled		<input type="checkbox"/> Delete Payment	
				<input type="button" value="CANCEL"/>	<input type="button" value="SUBMIT"/>